## AGILENT TECHNOLOGIES, INC.

Legal Department, DL429 Intellectual Property Administration P. O. Box 7599 Loveland, Colorado 80537-0599

## PATENT APPLICATION

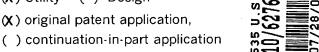
ATTORNEY DOCKET NO. 10030630-1

## IN THE U.S. PATENT AND TRADEMARK OFFICE **Patent Application Transmittal Letter**

| COMMISSIONER FOR PATENTS<br>PO Box 1450<br>Alexandria, VA 22313-1450 |
|--|
| Alexandra, TA LLOID 1450   |
| Sir:   |
| Transmitted herewith for filing                                      |
|  |

for filing under 37 CFR 1.53(b) is a(n): (X) Utility ( ) Design

(X) original patent application,



| am Grant Grovenburg |
|---------------------|
|                     |

TITLE:

TROUBLESHOOTING A SPECIFIC VOICE OVER INTERNET PROTOCOL (VOIP) TELEPHONE

CALL TRANSMITTED OVER A COMMUNICATIONS NETWORK

| Enc | losed are:           |                         |                     |         |                  |              |
|-----|----------------------|-------------------------|---------------------|---------|------------------|--------------|
| (X) | The Declaration and  | Power of Attorney.      | ( <b>x</b> ) signed | ( )     | unsigned or part | ially signed |
| (X) | 3 sheets of d        | rawings (one set)       |                     | ( )     | Associate Power  | of Attorney  |
| ( ) | Form PTO-1449        | ( <b>X</b> ) In         | formation Discl     | osure S | tatement and For | m PTO-1449   |
| ( ) | Priority document(s) | (X )(Other) Formal Dray | wings (3 Figures)   |         | (fee \$          | ) '          |

| CLAIMS AS FILED BY OTHER THAN A SMALL ENTITY         |                     |                     |               |    |      |  |
|--|---------------------|---------------------|---------------|----|------|--|
| (1)<br>FOR   | (2)<br>NUMBER FILED | (3)<br>NUMBER EXTRA | (4)<br>RATE   |    | TALS |  |
| TOTAL CLAIMS   | 18 — 20             | 0                   | X <b>\$18</b> | \$ | 0    |  |
| INDEPENDENT<br>CLAIMS                                | 5 — 3               | 2                   | X \$84        | \$ | 168  |  |
| ANY MULTIPLE<br>DEPENDENT CLAIMS                     | 0                   |                     | \$280         | \$ | 0    |  |
| BASIC FEE: Design ( \$330.00 ); Utility ( \$750.00 ) |                     |                     |               |    | 750  |  |
| TOTAL FILING FEE                                     |                     |                     |               |    | 918  |  |
| OTHER FEES   |                     |                     |               | \$ |      |  |
| TOTAL CHARGES TO DEPOSIT ACCOUNT                     |                     |                     |               | \$ | 918  |  |

Charge \$ **918** to Deposit Account 50-1078. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 50-1078 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 50-1078 under 37 CFR 1.16, 1.17,1.19, 1.20 and 1.21. A duplicate copy of this sheet is enclosed.

| "Express Mail" label no.   |
|--|
| Date of Deposit  |
| I hereby certify that this is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to: Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450. |
| Ву   |
| Typed Name:  |

Respectfully submitted,

William Grant Grovenburg

Paul I. Kravetz

Attorney/Agent for Applicant(s)

Reg. No. 35,230

Date: July 28, 2003

Telephone No.: (202) 434-1500